



Request for Information

Health Information Exchange

October 14, 2011

Broward Health is seeking information from interested firms who provide Health Information Exchange (HIE) technology for use between Broward Health and other healthcare networks including IDN's, hospitals, physicians, clinics/outpatient services, community health services, etc. Broward Health is seeking responses to this Request for Information ("RFI") which will determine the scope and/or necessity for possibly developing a future Request for Proposal ("RFP").

The purpose of the RFI is for Broward Health to identify qualified firms providing health information exchange systems offering a variety of options, optimization and on-going sustainability. Additionally, Broward Health is seeking to obtain essential specification and design information for developing the RFP.

The scope of services requires firms, with a proven track record of HIE implementations preferably to an IDN or other hospital exchange platforms, including but not primarily to physician practices. Interested firms should respond to this RFI with documented evidence of the following mandatory requirements:

1. Provide Executive Summary of firm detailing corporate structure, location, and number of employees. Summary shall include a brief history of the firm's background, references in providing the same services to other clients and any additional information that would be of value to this RFI.
2. Detail software/hardware that will be included in this engagement providing features and benefits to Broward Health. Include options available to Broward Health for remote hosting or onsite support. Include software license information or options with purchasing software.
3. Identify the types of HIE models supported and the advantages and disadvantages of going with this model. Successful vendors will be able to support a federated model with patient opt-out functionality.
4. Include documented success of scope of services and product/project management.
5. Confirm ability to utilize/maximize existing Broward Health infrastructure "delivery systems." Provide information on how your product integrates with the Broward Health Clinical EMR providers, Cerner Millennium and NextGen.
6. Provide demonstrated cost effective technical/equipment/management expertise.
7. Provide resources and management reporting tools to assist the project in properly and efficiently maintaining accurate and cost effective growth opportunities based on regional, state and federal exchange systems. Your product will need to integrate with, at a minimum, local south Florida REC, state of Florida network and federal NHIN.

8. Provide plan to maintain compatibility with the federally sponsored CONNECT model.
9. Address the current and expected near future issues and requirements for an HIE in the modern Healthcare environment including sustainability of the proposed system with the local, state and national information exchange demands.
10. Confirm compliance with national and state regulations and guidelines for an HIE provider.
11. Provide pricing information for feasibility and sustainability purposes.

All interested parties shall submit documented responses to the mandatory requirements listed above. RFI submittals are to be sent electronically prior to **3:00 pm, November 18, 2011** to the following:

Broward Health
Shannon Hermann, Project Manager
shermann@browardhealth.org
1608 S.E. 3rd Avenue
IT 4th floor
Ft. Lauderdale, FL 33316

Questions should be directed via e-mail to Shannon Hermann, Project Manager at shermann@browardhealth.org. Please only share information as requested above.