



# SOUTH FLORIDA Community Care Network

Memorial Healthcare System • North Broward Hospital District • Public Health Trust



## BROWARD HEALTH

Volume 2 • Winter 2009

Welcome to the second edition of PSNTalkingPoints, focused on assisting providers with utilization management, quality/risk management, preauthorization and claims decisions, facilitation/coordination of care and doing what's right for each enrollee.

## Focus on HEDIS for Performance

The time is fast approaching to start the process for HEDIS medical record data abstraction for our Medicaid Quality Indicators. HEDIS stands for Health Care Effectiveness Data and Information Set. South Florida Community Care Network's (SFCCN) Provider Service Network (PSN) has contracted with MedAssurant, Inc to perform HEDIS medical record data abstraction. It is important for you to know that MedAssurant serves SFCCN in a role that is defined and covered by the Health Insurance Portability and Accountability Act (HIPAA). The HEDIS medical record data abstraction process will begin in late February or early March. Prior to conducting

an onsite review, MedAssurant will contact your office to schedule a visit and subsequently distribute information to explain its data collection process. MedAssurant may also request that copies of chart components be sent via mail or fax for office review. The HEDIS Compliance Audit is a significant part of the SFCCN quality performance for the Medicaid Reform Performance Measures for 2008.

Assisting MedAssurant to successfully complete the process is very much appreciated. Thank you for partnering with the Broward Health subnetwork to improve the health of enrollees, families and community we serve.

## Documenting to Meet Compliance: Child Health Check-up (CHCUP)

As a licensed health care professional, you are aware of the importance of assessing and documenting your patient health history during CHCUP visits. There are three (3) components for CHCUP screening that must be performed and documented during the visit:

1. Health and Development History (Physical & Mental)
2. Physical Exam
3. Health Education/Anticipatory Guidance

It is critical that the provider perform the screening in accordance with the guideline, but most importantly, the assessment and documentation to support the well visit must be present. There are several reasons why the practitioner should document.

Some of these reasons are:

- Evaluation, Treatment and monitoring

- Communication and continuity of care
- Accurate and timely claims review and payment
- Appropriate utilization review and quality of care
- Collection of data for research and teaching

Did you know that the Agency for Health Care Administration (AHCA) has standardized comprehensive forms for CHCUP that meet every component of the screening for documenting and can be used in your practice to ensure compliance with the standards? For available resources, the provider handbooks or [http://www.baccinc.org/medi/Opening\\_Page.htm](http://www.baccinc.org/medi/Opening_Page.htm) can assist you.

Please assist us in improving our HEDIS rates by ensuring that a well child visit is performed on all eligible enrollees in your practice and by using the Medicaid CHCUP form to document the visit.

# Critical Reminders: Improve Performance Measure Scores for SFCCN PSN

- Key Areas that Broward Health is focusing on for improvement includes “Breast and Cervical Cancer Screening” for all eligible enrollees.
- Interventions planned to improve our HEDIS scores include reminder letters to parents of enrollees due for well child check-ups and physician reports.
- We appreciate your support for Diabetes Month in March to conduct eye exam, foot exam and lab screening for Diabetic enrollees.
- Health Risk Assessments mailed to enrollees that emphasize the fact that they are awarded a \$25.00 healthy behavior credit.
- Lead screening requires blood testing to meet compliance with federal mandate and the procedure code for blood lead testing is 83655.
- If you have enrollees with complex illnesses that may or can benefit from case or disease management, please contact us at 954-767-5630 to see how best we can support you in the care of the enrollees.

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## Update from PSN – Broward Health

- Currently, the lines of business managed by Broward Health includes: CMS Southeast Florida Region Title XXI, CMSN Broward North Title XIX and SFCCN NBHD.
- Learn more about Broward Health at [www.BrowardHealth.org](http://www.BrowardHealth.org) and SFCCN/PSN at [www.sfccn.org](http://www.sfccn.org) for additional information.
- Providers can contact our Provider Services Department at 800-988-5640 or 954-767-5600 option 3, if you have any questions.



### Update

**For answers to your questions please visit the sites below:**

<http://ahca.myflorida.com>

[http://www.baccinc.org/medi/opening\\_page.htm](http://www.baccinc.org/medi/opening_page.htm)

*“We believe Working Together means Winning Together”  
Prepared By. M. Wright-Grant.R.N.,MHM*

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