Respect and dignity: You have the right to courteous, respectful care at all times regardless of your cultural, personal values, beliefs, and preferences, and under all circumstances, with recognition of your personal dignity.

Questions: You have the right to prompt and reasonable responses to questions and requests made by you or your health care provider.

Identification: You have the right to know your name, function, and qualifications of individuals providing care to you, and to know which physician or other practitioner is primarily responsible for your care. This includes the right to know all of the professional relationships among individuals who are treating you or who may be involved in any other health care or educational institutions involved in your care.

Support services: You have the right to all support services available in the health care facility. If you do not speak and understand the predominant language of the community, then you have the right to access language assistance services that are free of charge, accurate, timely and you are protected.

Personal safety: You have the right to expect reasonable safety, insofar as the facility practices and environment are concerned.

Grievance: You have the right to express grievances regarding any violation of your rights. To request a transfer to another room if another patient or visitor in the room is unreasonably disturbing you.

Confidentiality: You have the right to maintain privacy when considered necessary for your personal safety. To be interviewed and examined in surroundings designed to provide reasonable visual and auditory privacy.

Access to care: You have the right to expect reasonable access to the care you need and to request an advance directive at the time of your admission.

Refusal of treatment: You have the right to refuse or accept treatment and to be informed of the probable medical consequences of your decisions.

Advance directives: You have the right to expect reasonable access to the care you need and to request an advance directive at the time of your admission.

No one shall enjoy full and equal visitation privileges consistent with patient preference. Broward Health does not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, ethnicity, national origin, age, sex, gender identity, sexual orientation, religion, culture, language, disability, or sources of payment.

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Privacy: You have the right to expect reasonable access to the care you need and to request an advance directive at the time of your admission.

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