PATIENT’S BILL OF RIGHTS AND RESPONSIBILITIES

YOUR RIGHTS AS A PATIENT

RESPECT AND DIGNITY: You have the right to be treated with respect and care at all times, regardless of your cultural, personal values, beliefs and preferences, and under all circumstances, with consideration and respect for your personal dignity.

QUESTIONS: You have the right to prompt and reasoned responses to questions and requests made by you or your health care provider.

IDENTITY: You have the right to know your name, function, and qualifications of individuals providing services to you, and to know which physician or other practitioner is primarily responsible for your care. This includes your right to know all of the any professional relationship among individuals who are treating you or who are responsible for any other health care services provided by or at educational institutions involved in your care.

SUPPORT SERVICES: You have the right to the use of all support services available in the health care facility if you do not use or under the professional language of the community, then you have the right to access language assistance services that are free of charge, accurate, timely and private. You have the right to a private telephone. You have the right to privacy and confidentially, your personal, medical, legal, account, financial or other information. You have the right to have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

Consideration will be given to psychosocial, cultural, and spiritual variables that influence the way you make decisions involving your health care; including the right to accept medical care or refuse treatment. This includes your right to know of the existence of any professional relationship among individuals who are treating you or who are responsible for any other health care services provided by or at educational institutions involved in your care.

PATIENT VISITATION RIGHT: You have the right to know the name, function, and qualifications of individuals providing services to you, and to know which physician or other practitioner is primarily responsible for your care. This includes your right to know all of the any professional relationship among individuals who are treating you or who are responsible for any other health care services provided by or at educational institutions involved in your care.

To have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

You have the right to receive a reasonable fee for charges for non-emergent medical care, if requested prior to treatment. The estimate will be presented in a comprehensive form. If requested, you have the right to be notified of the estimate charges, however, this shall not provide the health care provider or doctor the estimate. You have the right to agree or disagree to the estimate. You have the right to negotiate the care with the doctor or facility. You have the right to have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

MEDICARE: If you are eligible for Medicare, then you have the right to know, upon request and prior to treatment, whether the health care provider or facility accepts the Medicare assignment, at a reduced rate or at no charge.

ACCESS TO CARE: You have the right to be afforded access to treatment or accommodations that are available and medically indicated, regardless of your race, color, ethnicity, sex, age, culture, national origin, age, sex, gender identity, sexual orientation, religion, culture, language, disability, or sources of payment.

EMERGENCY TREATMENT: You have the right to receive treatment for any emergency medical condition.

RESEARCH/ INVESTIGATION/ CLINICAL TRIAL: You have the right to know if medical treatment is for purposes of experimental research or (and) educational projects. You are voluntary, it is your right to refuse to participate in any experiment.

GRIVANCE RIGHTS: You have the right to express grievances regarding any violation of your rights, as stated in Florida law or Federal, through the grievance procedure of the health care provider or health care facility who served you, and to the appropriate state licensing agency or Federal regulatory body. You are entitled to information regarding the facility's mechanism for investigation, review, resolution, and complaint patients and grievances.

ETHICAL RIGHTS: You, or your designated representative, have the right to request in the consideration of ethical issues affecting the patient and family.

PRIVACY AND CONFIDENTIALITY: You have the right, regardless of economic status or source of payment, to personal and informational privacy, as manifested by the following rights:

To receive care free of any form of restraints or seclusions, that are not medically necessary.
To receive adequate notice of any potential disclosures of your health information, in accordance with law regulation.
To have access to treatment to the extent permitted by law. You have the right to include your family in the care, of payment, to personal and informational privacy, as manifested by the following rights:

PATIENT SIGNATURES: Each patient (or his support person) will be informed in writing of the following:

• Treating the primary and secondary symptoms as desired by the patient or surrogate decision-maker.
• Effectively managing pain, and
• Caring for the patient as a person including his or her emotional and psychosocial needs.

The patient has the right to know of the existence of any professional relationship among individuals who are treating you or who are responsible for any other health care services provided by or at educational institutions involved in your care.

PATIENT'S BILL OF RIGHTS AND RESPONSIBILITIES

FACILITY CHARGES: You have the right to receive a reasonable fee for charges for non-emergent medical care, if requested prior to treatment. The estimate will be presented in a comprehensive form. If requested, you have the right to be notified of the estimate charges, however, this shall not provide the health care provider or doctor the estimate. You have the right to agree or disagree to the estimate. You have the right to negotiate the care with the doctor or facility. You have the right to have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

Justified Clinical Restrictions

— means any clinically necessary restriction that is not medically necessary.

PATIENT VISITATION RIGHTS: Each patient (or his support person) will be informed in writing of the following:

• To request a transfer to another room if another patient or visitor in the room is unreasonably disruptive or disturbing you.
• To receive treatment to, and obtain information on disclosures of your health information, in accordance with law regulation.
• To request a transfer to another room if another patient or visitor in the room is unreasonably disruptive or disturbing you.

DEFINITIONS: You have the right to know of the existence of any professional relationship among individuals who are treating you or who are responsible for any other health care services provided by or at educational institutions involved in your care.

To have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

You have the right to access, free of charge, accurate, timely and private. You have the right to privacy and confidentially, your personal, medical, legal, account, financial or other information. You have the right to have your medical record read only by individuals directly involved in your treatment or in the care facility. If you do not speak or understand the predominant language of the community, then you have the right to access free translation services.

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