



NORTH BROWARD HOSPITAL DISTRICT
BOARD OF COMMISSIONERS
QUALITY ASSESSMENT & OVERSIGHT COMMITTEE MEETING
1700 NW 49th Street, Ste. 150
Fort Lauderdale, FL
JANUARY 24, 2018

***MINUTES**

MEETING CALLED TO ORDER: 1:32 pm

COMMITTEE MEMBERS:

√ Commissioner Rodriguez, Chair

PUBLIC COMMENTS: No public comments

APPROVAL OF MINUTES: QAOC Meeting Minutes/ October 12, 2017 Approved

Motion carried unanimously.

TOPIC OF DISCUSSION:

QUALITY AND SAFETY PROJECT UPDATES:

Joint Commission Update Readiness by Facility - BHMC, BHN, BHIP and BHCS

Regions are ready and prepared for the Joint Commission visit at their facility.

Leapfrog Update and Next Steps – Lee Ghezzi

Currently in the preview period 9/13/16 – 10/3/16. The Letter grade preview will be available around 10/17/17. All hospitals did receive full points for CPOE as anticipated.

Fall Numerical Scores:

BHCS 2.7281, BHIP 2.7146, BHMC 2.6409 and BHN 2.9087

STAR RATING PLANS FOR EACH REGION

All regions submitted their plans for review and approval, committee accepted and approved all plans as presented.

Broward Health Medical Center

Broward Health North

Broward Health Imperial Point

Broward Health Coral Springs

ANTIMICROBIAL STEWARDSHIP – DR. DROLLER

Broward Health Medical Center

Current Initiatives:

- Automatic IV to PO policy
- Automatic renal dose adjustment policy
- Pharmacy-driven kinetics program
- Restricted antibiotics
- Prospective antibiotic review utilizing Medmined
- Antimicrobial usage reviews

Broward Health North

Current Initiatives:

- Quarterly meetings with key stakeholders after IPC meetings
- IV to PO interchange implemented
- MedMined utilization
- Medical Staff approval of required indication/duration for antimicrobials and indication for PPIs for reduction of C. difficile.

Medication Utilization Evaluations on various antimicrobials completed and presented to committee members.

Broward Health Imperial Point

Current Initiatives:

- Pharmacist driven IV to PO process
- Pharmacist driven renal dose adjustment process
- Pharmacist driven kinetics program
- Restricted antibiotics

Pharmacist antibiotic review utilizing MedMined
Antimicrobial usage reviews
Clinical practice assessments
Medication use evaluation for Daptomycin Q1 2017
Schumacher to utilize probiotics for patients with ongoing antibiotic therapy
Goals: Collaborate with district ASP to reduce PPI usage to improve *C. diff* rates

Broward Health Coral Springs

Current Initiatives:

Automatic IV to PO policy
Automatic renal dose adjustment policy
Pharmacy-driven kinetics program
Restricted antibiotics
Prospective antibiotic review utilizing Medmined
Antimicrobial usage reviews
Clinical practice assessments
Medication use evaluation for Daptomycin, Q1 2017
Ventilator-associated pneumonia clinical review
Increased chlorhexidine utilization for improved oral care

Goals: Appoint new ID physician for regional ASP committee. Collaborate with district ASP to reduce PPI usage to improve *C. diff* rates

AMBULATORY SERVICES

Community Health Services – Scott DiMarzo

CHS Patient Safety Culture Survey Statistics/AHRQ Database - Bivarus Group – 1/16/17-2/27/17

Data base (DB) 25,127 medical office staff -1,528 medical offices (2016)
Participation rate = 68% All domains average 74% positive responses

BH CHS

Participation rate = 88% (337 out of 382)
Of the 11 domains listed, they average 69% positive responses

BH System

Participation rate = 57.5% (3,202 out of 5,568) All domains average 62% positive responses.
All domains average 62% positive responses

Population Health – Gavin Malcolm

Cigna CAC Agreement - continued improvement in all areas.

Depression Medication Management - Being considered for removal from the metrics. Data is confidential and difficult to consistently identify the patients proactively and in turn, intervene appropriately.

Broward Health was recognized for exceptional and consistent scores in Chlamydia screening. Cigna is considering a best practice presentation for the national market.

The Florida Blue Metrics showed consistent improvement across all areas.

BHN Staff is attempting to capitalize on the Mammopaloza to continue improvement efforts on Breast Cancer Screening and to showcase the BH brand.

Pop Health was awarded \$3.28 million for shared savings in 2016 and that this distribution is pending legal review. Almost \$650,000 in shared savings for Broward Health from Population Health efforts with Coventry/Aetna CareLink. This is a non-ACO contract that Pop Health was asked to support. Prior to Pop Health involvement there was a deficit in savings. The above award is from the first full year of interventions.

Physician Practice Group – Lavaughn Thomas

AvMed Medicare and Commercial Quality Outcomes discussed. Working on issues with transmission on Health Risk Assessments (HRAs). My Blue Exchange Product Quality Outcomes. June 2017 showed that Cervical was a dramatic drop for examining data and reasons.

BHPG Action Plan:

Monthly meetings with payers to strategize.

Getting payers commitment to bringing something to the table to assist with compliance.

Compiling a coding guide for physicians.

Implementing plan for ancillary coding.

Implementing plan for compliance with Health Risk Assessment (HRA) submissions by providers.

Building a report with IT for HEDIS measures that will reflect current compliance numbers.

Gold Coast Home Health & Hospice – Deborah Shockley

Gold Coast Home Health - Matrix Showed improvement in the following:

Ambulation/Locomotion - CMS Target 71.1% CY 2017 YTD 68%

Re-hospitalizations - CMS Target 16.7% Current 16.6%

HHCAHPS - Patients who gave Agency rating of 9 or 10. CMS Rolling Target 84% CY2017 YTD 85%

Gold Coast Hospice – Matrix Showed improvement in the following:

CMS HIS – Hospice Information Set – Hospital Level Quality Measures

Beliefs / Values - CMS Group National Average 93.9% Current Average 99.7%

Bowel Regime - CMS Group National Average 93.5% Current Average 92.9%

HSCAHPS new to Hospice Industry - Will be published in 2018

Recommend Hospice - Target 92% YTD 93%

MEDICARE READMISSION DATA – BY REGION

Broward Health Medical Center - Gavin Malcolm

Medicare Readmission Data Reviewed and Action Plans Discussed: COPD, AMI, Pneumonia, HF

Broward Health North – Harvey Starr, D.O.

Medicare Readmission Data Reviewed and Action Plans Discussed: COPD, Hospital Onset C. Difficile

Broward Health Imperial Point – Barry Gallison

Medicare Readmission Data Reviewed and Action Plans Discussed: AMI, CHF, Pneumonia, Hip and Knees

Broward Health Coral Springs – Ava Dobin

Medicare Readmission Data Reviewed and Action Plans Discussed: AMI, CHF, Pneumonia, Hip and Knees

MEDICARE MORTALITY DATA – BY REGION - PowerPoint slides with graphs presented to the committee with AMI, CHF, Pneumonia, COPD, Hip and Knee data.

Broward Health Medical Center – Deborah Williams

Broward Health North – Denise Payne

Broward Health Imperial Point – Barry Gallison

Broward Health Coral Springs – Ava Dobin

INFECTION PREVENTION AND HAPU REPORTS - PowerPoint slides with graphs presented to the committee.

Broward Health Medical Center – Deborah Williams

Broward Health North – Denise Payne

Broward Health Imperial Point – Barry Gallison

Broward Health Coral Springs – Ava Dobin

SEPSIS PREVENTION - PowerPoint slides with graphs presented to the committee.

Broward Health Medical Center – Deborah Williams

Broward Health North – Denise Payne

Broward Health Imperial Point – Barry Gallison

Broward Health Coral Springs – Ava Dobin

HCAHPS - PowerPoint slides with graphs presented to the committee.

Broward Health Medical Center

Broward Health North

Broward Health Imperial Point

Broward Health Coral Springs

Grievances

Compliant/Grievance Report charts and graphs presented to the committee.

Data obtained from Broward Health Medical Center, Broward Health North, Broward Health Imperial Point and Broward Health Coral Springs

Environment of Care – Garnett Coke

Quarterly Report and 2017 Plan with 2016 Report – Plans were reviewed and approved as presented to the committee

Risk Management – Jeffrey Suarez

Code 15 PowerPoint slides with graphs and reports presented to the committee.

Data obtained from Broward Health Medical Center, Broward Health North, Broward Health Imperial Point and Broward Health Coral Springs

MEETING ADJOURNMENT: 3:30 pm

AUTHENTICATION OF MINUTES: **Jenny Hughes**