

## ACO BOARD OF DIRECTORS MEETING October 14, 2020 – 5:30 PM

The Regular meeting of the ACO Board of Directors was held at 5:30 PM on October 14, 2020 via WebEx video conference.

### 1. NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

### 2. CALL TO ORDER

There being a quorum present, the meeting was called to order by Mr. Santorio at 5:33 PM.

### 3. ROLL CALL:

#### BOARD MEMBERS

*Present:* Gino Santorio, President/CEO  
Aldo Calvo, MD  
Modesto Gato  
Husman Khan, MD  
Robert Raggi, MD

*Not Present:* Jon Albee  
Keith Foster, MD  
Joshua Lenchus, DO  
Avinash Persad, MD

*Additionally Present:* Alan Goldsmith, EVP, Chief Administrative Officer; Gerald Del Amo, Deputy General Counsel; Deborah Demchar, Manager, Claims & Managed Care Services; Brian Kozik, SVP, Compliance and Privacy Officer; Cathy Lebeau, Senior Associate General Counsel; Gavin Malcolm, Director, Population Health; Sophia Mantovanilli, Manager, Clinical Informatics; Nicholas Ortiz, Sr. Associate General Counsel; Lucia Pizano-Urbina, Director, Focus Arrangements Auditing, Corporate Compliance; Mark Sprada, VP, Strategy & Clinical Operations; David Weisman, VP, Managed Care

### 4. GOVERNOR'S EXECUTIVE ORDER ANNOUCEMENT:

Chair Santorio asked General Counsel, Ms. LeBeau, to deliver the Governor's Executive Order for the Record, as seen below.

“This public board meeting is being conducted through communications media technology in accordance with the Governor's Executive Order No. 20-69 as extended by the Governor's Executive Order No. 20-193 and Section §120.54(5)(b)2 of the Florida Statutes. This meeting is open to the public, who are able to attend this meeting via telephone conference call. The conference call information is currently posted on Broward

Health's website. All the requirements of Florida's Sunshine Law are still in effect including the memorialization of minutes. While not a requirement under Florida law, we will attempt to record this meeting and post it on Broward Health's website for the public and for those who may not be able to attend this live telephone conference.:

**5. PUBLIC COMMENTS:** None

**6. APPROVAL OF ACO MINUTES – (EXHIBIT 11)**

Chair Santorio recommended: That the ACO Board of Director's approve the minutes from September 9, 2020.

**MOTION** It was *moved*, by Dr. Calvo, *seconded* by Mr. Gato to:

**Approve the minutes dated September 9, 2020.**

Motion *carried* unanimously.

**7. BROWARD HEALTH SYSTEM UPDATE:** Mr. Goldsmith reported the following:

- ACO budget was approved last month as presented through this Board
- Broward Health through September has conducted over 53,000 COVID-19 tests and to date are nearing 56,000, and our discharge rate of patients admitted is at 89%, which is above the industry and national standards
- Broward Health has made a commitment to supplier diversity. 2% of Broward Health's spend is expanded with diverse and multi-disciplinary contractors, targeting local and Tri-County area with projects that equal \$250,000
- Broward Health is sponsoring the American Diabetes Association's 'Step Out Walk' but unfortunately, due to COVID, we were unable to do the walk but continue to strive for a significant campaign
- The 1<sup>st</sup> Broward Health virtual Town Hall was held and recorded last month. It brought together all the Regional and Corporate Leaders, allowing them to connect with and answer employee questions. We look to continue these on a quarterly basis
- Broward Health will be launching a new app that will provide urgent care visits with Board Certified physicians, allow patients to access their complete medical records, assist with medication and schedule transportation through our Nurse Connect
- Finances are doing well considering COVID, and over the last few months we are seeing the backlog of surgeries that were not done through August

**8. COMPLIANCE UPDATE:** Withdrawn

**9. PHYSICIAN RECRUITMENT:** Mr. Malcom reported:

The number of fully executed physician contracts increased to seventeen (17); pending signature is at eleven (11). We do keep track of the of physicians not interested, which is thirteen (13), to understand why and revisit them as we start to see increased financial success.

### **10. CIGNA CONTRACT UPDATE:**

Mr. Malcolm will meet with Board members individually to discuss Cigna contract changes.

### **11. SUBCOMMITTEE UPDATES:**

11.1. Clinical Practice Guidelines and Protocols: Mr. Malcolm reported:

There are six (6) completed Guidelines and four (4) for Board's consideration that were approved by the Clinical Guidelines Committee in consideration of the Board's feedback from last month. There are twenty (20) more guidelines in the pipeline.

Chair Santorio recommended a motion to approve.

**MOTION** It was *moved*, by Dr. Raggi, *seconded* by Dr. Calvo to **approve Guidelines:**

**7.1.1 2020 Chlamydia Screening**

**7.1.2 2020 Pharyngitis Recommendations**

**7.1.3 2020 Prevention of CVD – Statin Therapy**

**NEW 2020 Gonorrhea Screening**

Motion *carried* unanimously.

Mr. Malcolm announced the Clinical Guidelines Committee will meet third Thursday of every month. At the next meeting, the Committee will start considering schedules for the next four Committees to be in time with the Board meetings.

11.2. Clinical Outcomes and Utilization: Mr. Malcolm reported:

The Committee reviewed the quality reports from Florida Blue. Broward Health had a Test Stat of 5.73; much higher than our peer rate, putting us at a higher rating. Also reported: shared savings, genetic opportunities, open care gaps, and opportunities for improvements. The Committee is scheduled to meet once a month with the next meeting on November 1<sup>st</sup>.

11.2.1. Payer Quality Reports: None

11.3. Infrastructure & Data Analytics: Mr. Malcolm reported:

- HCC: His team have been working very hard with Cerner on the HCC (Hierarchical Condition Codes) module. It will improve Risk Adjustment Factor (RAF) scores to better measure the risk of our patient population, and in turn, increase Per Member Per Month (PMPM) revenue through better documentation for the patients we serve. Validations are undergoing and just about complete.
- HealthRegistries: Dr. Calvo and Mr. Malcolm are completing one-on-one orientations with BH physicians, and their WebEx training was completed in August. The module will roll out to community physicians via WebEx training and one-on-one support in November. This project set to close; however, Cerner has agreed to continue work to address attribution issues that remain.

11.4. Patient Engagement: Mr. Malcom reported:

Since May 4<sup>th</sup> to September 30<sup>th</sup>, 30,750 patients have been contacted on a daily basis by the care coordination department. During this same timeframe, 2,584 appointments were made.

11.5. Physician Engagement: Mr. Malcom reported:

The first rebranded and structured ACO Newsletter is set to be distributed this month. It will provide updates on guidelines and things in the pipeline to keep providers engaged on knowing the staff and who is involved.

## **12. BOARD MEMBER COMMENTS / OPEN FORUM**

### **Open Item: Board Communication Platform Options**

Mr. Goldsmith reported communication apps for consideration include: Microsoft One Note, which was demonstrated and used during this meeting, Microsoft Teams, SharePoint and OnBoard Passageways board portal.

Chair Santorio noted that OneNote and Teams require Microsoft 13. He suggested to demo SharePoint at the next Board meeting, then Onboard, to decide what is easiest and best for the Board's communication needs.

Chair Santorio remarked on the nice job with some of the quality metrics, particularly to our physicians on the Board thanking them for their leadership. He also recognized Mr. Malcolm and Mr. Sprada for all their time and effort pushing the ACO in a positive direction.

## **13. NEXT ACO BOARD MEETING:**

Next ACO Board of Director's meeting will be held on November 11, 2020 at 5:30 PM. Location TBD.

## **14. ADJOURNMENT : 6:05 PM**

Chair Santorio requested a motion to adjourn.

**MOTION** It was *moved* by, Dr. Calvo *seconded* by Chair Santorio to:

**Adjourn the August ACO Board of Directors meeting.**

Motion *carried* unanimously.