

ACO BOARD OF DIRECTORS MEETING June 10, 2020– 5:30 PM

The ACO Board of Directors meeting was held at 5:30 PM on June 10, 2020, and conducted through communications media technology in accordance with the Governor’s Executive Order No. 20-69, as extended by the Governor’s Executive Order No. 20-112, and § 120.54(5)(b)2., Florida Statutes. This meeting is open to the public who are able to attend this meeting via telephone conference call. The conference call information is currently posted on Broward Health’s website.

All the requirements of Florida’s Sunshine Law are still in effect including the memorialization of minutes.

NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

1. CALL TO ORDER

There being a quorum present, the meeting was called to order by Mr. Santorio at 5:30 PM.

2. ROLL CALL

ACO BOARD OF DIRECTORS

Present: Gino Santorio, President/CEO
Aldo Calvo, MD
Keith Foster, MD
Husman Khan, MD
Joshua Lenchus, DO
Robert Raggi, MD
Avinash Persad, MD
Jon Albee

Not Present: Modesto Gato

Additionally Present:

Alan Goldsmith, CAO; Brian Kozik, SVP, Compliance & Privacy; Cathy Lebeau, Senior Associate General Counsel; Gavin Malcolm, Director, Population Health; Sophia Mantovanilli, Manager, Clinical Informatics; Lucia Pizano-Urbina, Director, Focus Arrangements Auditing, Corporate Compliance; Mark Sprada/Vice President, Strategy & Clinical Operations

3. CALL TO ORDER JUNE ACO MEETING at 5:40 PM

4. APPROVAL OF ACO MINUTES - MAY, 11 2020 (EXHIBIT 11)

4.1. Mr. Santorio requested a motion for approval of the minutes

MOTION It was *moved*, by Mr. Santorio, *seconded* by Dr. Calvo to:

Approve the minutes dated May 11, 2020.

Motion *carried* unanimously.

5. BROWARD HEALTH SYSTEM UPDATE: Mr. Goldsmith reported the following:

5.1. **COVID-19:** Broward Health is in its second phase of COVID-19 recovery.

- 5.1.1. Executive COVID-19 meetings were held hourly throughout each day, then tapered down to daily, three times a week, twice a week and now are on an ad hoc basis.
 - 5.1.2. The Executive team has done an outstanding job setting and executing policies, procedures and tasks. Protocols are in place and everyone understands what they need to do.
 - 5.1.3. There is ample PPE available and we are very satisfied with how the team has handled the crisis from a staffing level perspective.
 - 5.1.4. There have been no furloughed or laid off employees through our PL holiday and borrowing plan.
 - 5.1.5. An Employee Giving campaign was created where top executives donated twenty percent of their salary to help with employee relief. Funds are allocated to employees as needed.
 - 5.1.6. The Executive team is focusing on the New Normal as they are in the office Tuesdays and Thursdays, and working remotely Mondays, Wednesdays and Fridays.
- 5.2. **GROWTH STRATEGIES:** Business meetings are increasingly being held focusing on FY 21's growth strategies, cash management, and opportunities in the market.
- 5.3. **FINANCIALS:** Financials are down; however, we are expecting the second round of CARES funding geared towards Medicaid and Safety Net hospitals.

6. PROVIDER PARTICIPATION AGREEMENT UPDATE: Reported by Mr. Sprada

- 6.1. The COVID-19 crisis has had an adverse impact on getting physicians onboarded with participation agreements. Of our target list of non-employed physicians, only 10% of our signing goal has been achieved. Mr. Malcolm's team is working on increasing contact and onboarding these physicians. The goal is to increase participation agreements by 10% by each Board meeting with a goal of 100% by December.

7. SUBCOMMITTEE UPDATES:

7.1. Clinical Practice Guidelines and Outcomes: Reported by Mr. Malcolm

- 7.1.1. The subcommittee met and approved nine proposed guidelines required for integration. Six additional guidelines were reviewed along with patient visits; breaking them down into more specific visits. Using the Cigna and Florida Blue data previously presented to the Board, we have been drilling down into the physicians that have been contacted to pull them into participation agreements, and at the same time help support, educate and

assist them with improving some of their outcomes. Any progress will be reported at the next Board meeting.

7.1.2. To increase socialization with physicians, a newsletter will be distributed containing components about pharmacy, specific quality metrics and guidelines. It can go out to the physicians as a whole, including the Board, and as opportunities arise, follow up on those specific issues.

7.1.3. Dr. Calvo added that this subcommittee meets the criteria the Board requested—it is comprised of a very diverse group of physicians from different backgrounds, genders, experience and are very engaged.

7.2. Quality Oversight and Utilization: Mr. Malcolm reported:

7.2.1. Data Oversight will be incorporated with the Data Governance Committee; however, they have not met yet and last month's meeting was canceled.

7.2.2. As we increase some of the patient engagement tools, one through ScriptPro, we will work on formulating the group into a more formal structure, as there are no physicians involved thus far and we need their representation whenever possible.

7.3. Infrastructure & Data Analytics: This subcommittee meeting was intertwined with the Oversight subcommittee meeting. Refer to 7.2.

7.4. Patient Engagement: Mr. Malcolm reported:

7.4.1. Over six hundred patient visits were scheduled over the course of May 4th to June 4th. Over six thousand patients were contacted to start to close gaps in outreach and provide education.

7.4.2. Mr. Santorio shared with the Board the visual trend of engagement enhancement for the scheduled appointments. The trend clearly reflected that we are on the fast track, and he extended his congratulations to Mr. Malcolm and his team.

8. BOARD MEMBER COMMENTS / OPEN FORUM - None

9. ADJOURNMENT : 6:15 PM

Mr. Santorio requested a motion to adjourn.

MOTION It was *moved* by Mr. Albee, *seconded* by Mr. Santorio, to:

Adjourn the June ACO Board of Directors meeting.

Motion *carried* unanimously.