

ACO BOARD OF DIRECTORS MEETING July 8, 2020– 5:30 PM

The ACO Board of Directors meeting was held at 5:30 PM on July 8, 2020, and conducted through communications media technology in accordance with the Governor’s Executive Order No. 20-69, as extended by the Governor’s Executive Order No. 20-112, and § 120.54(5)(b)2., Florida Statutes. The meeting was via telephone conference call. The conference call information is posted on Broward Health’s website.

NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

1. CALL TO ORDER

There being a quorum present, the meeting was called to order by Mr. Santorio at 5:35 PM.

2. ROLL CALL

ACO BOARD OF DIRECTORS

Present: Gino Santorio, President/CEO
Aldo Calvo, MD
Keith Foster, MD
Husman Khan, MD
Joshua Lenchus, DO
Avinash Persad, MD
Jon Albee

Not Present: Robert Raggi, MD
Modesto Gato

Additionally Present:

Heavenson Aristyld, Staff Pharmacist, ACO Population Health; Michael Huemphner, Associate Administrator, BHIP; Cathy Lebeau, Senior Associate General Counsel; Gavin Malcolm, Director, Population Health; Sophia Mantovanilli, Manager, Clinical Informatics; Lucia Pizano-Urbina, Director, Focus Arrangements Auditing, Corporate Compliance; Mark Sprada/Vice President, Strategy & Clinical Operations; David Weisman, VP, Managed Care

3. CALL TO ORDER JULY ACO MEETING at 5:40 PM

4. APPROVAL OF ACO MINUTES – JUNE 10, 2020 (EXHIBIT 11)

4.1. Mr. Santorio requested a motion for approval of the minutes

MOTION It was *moved*, by Mr. Santorio, *seconded* by Dr. Calvo to:

Approve the minutes dated June 10, 2020.

Motion *carried* unanimously.

5. BROWARD HEALTH SYSTEM UPDATE: Mr. Santorio reported the following:

5.1. COVID-19 Update:

5.1.1. The hospital System is faring well with ample staffing and beds at this point and since the pandemic began.

5.1.2. Medications administered have been very impactful in helping with the mortality rate. Remdesivir has been in short supply; however, the federal government has been able to get 100% production from Gilead and the White House will be discussing allocation.

5.2. Budget: Pre-pandemic, the System was \$2 million ahead of budget. As the pandemic rolled out, the System experienced loss, but remain optimistic for hotspot and second-round federal funding. Overall, the System has realized a competitive advantage, sustaining well compared to neighboring counties.

6. PROVIDER PARTICIPATION AGREEMENT UPDATE: Mr. Sprada reported the following:

6.1. Last month, 10% of our target list of physicians, engaged in participation agreements. Presently, we are at 15% and moving in the right direction. This indicator will be reported every month.

7. FY21 BUDGET: Mr. Sprada reported the following:

7.1. The ACO budget has not yet been finalized; however, the legal line item budget has been established.

8. SUBCOMMITTEE UPDATES:

8.1. Clinical Practice Guidelines and Protocols: Reported by Mr. Malcolm

8.1.1. The seven new guidelines mentioned at last months' ACO Board meeting will be reviewed and approved at the next subcommittee meeting.

8.2. Quality Oversight and Utilization: Heavenson Aristyld, ACO pharmacist, shared a presentation based on Cigna finance reports and pharmacy information received from payers. The information revealed significant opportunities for improving our generic efficiency rates across Broward Health for employed and unemployed physicians. Population Health staff will educate the physicians to ensure patients are maximizing their benefits and utilizing the lowest cost possible to increase actual savings.

- 8.3. Infrastructure & Data Analytics: Mr. Malcolm provided process updates on Cerner's Healthent platform and HealthRegistries
- 8.3.1. Mr. Malcolm and Dr. Calvo have been training all Broward Health primary care employed physicians over the past several weeks to ensure they understand how to use HealthRegistries. Non-employed physicians will receive remote training via the web-based application.
- 8.3.2. The attribution upload from Cerner taking place on July 27, 2020, will not only impact HealthRegistries, but also the annual visit recording to ensure payer information is consistent and it can be sorted and viewed by payers as necessary.
- 8.3.3. An additional project coming up is the hierarchical connection codes related to risk. This will help ensure physicians are documenting to the highest appropriate risk level with the patient. The first meeting will be July 21, 2020, followed by the design meeting August 10, 2020.
- 8.3.4. Dr. Calvo added the rolling out of training for the Medicare annual wellness visit to prepare our workforce on health promotion and disease prevention.
- 8.4. Patient Engagement:
- 8.4.1. Mr. Malcolm and his team has been very involved with the COVID-19 and Nurse Connect line from the beginning, but stepped away for a bit. Now with the surge, his team is back supporting them handling two and three hundred calls a day.
- 8.4.2. As for Outreach, over the last two months more than 11,000 calls were made to provide education to start closing care gaps as many are concerned about going to see their physicians. As a result, approximately 1100 primary care appointments were scheduled.
- 8.5. Payer Quality Reports: Mr. Malcolm had no data to report, but anticipates receiving Cigna and Florida Blue's data to review before the next ACO Board meeting.

9. NATIONAL ASSOCIATION OF ACCOUNTABLE CARE ORGANIZATIONS MEMBERSHIP:

- 9.1. Mr. Malcolm announced we are a member of this group, shared a presentation of its origin, function and resources available to us. They also assist in the application process for Medicare ACO status.

10. COVID OUTREACH: See Section 8.4, Patient Engagement

11. BOARD MEMBER COMMENTS / OPEN FORUM - None

12. ADJOURNMENT : 6:05 PM

Mr. Santorio requested a motion to adjourn.

MOTION It was *moved* by Dr. Foster, *seconded* by Dr. Calvo, to:

Adjourn the June ACO Board of Directors meeting.

Motion *carried* unanimously.