

ACO BOARD OF DIRECTORS MEETING November 11, 2020 – 5:30 PM

The Regular meeting of the ACO Board of Directors was held at 1700 NW 49th Street, Suite 150, Fort Lauderdale, FL, 33309 at 5:30 PM on November 11, 2020, and electronically via WebEx video conference.

1. NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

2. CALL TO ORDER

There being a quorum present, the meeting was called to order by Chair Santorio at 5:37 PM.

3. ROLL CALL:

BOARD MEMBERS

Present: Gino Santorio, President/CEO
Jon Albee
Aldo Calvo, MD
Modesto Gato
Husman Khan, MD
Robert Raggi, MD
Keith Foster, MD
Joshua Lenchus, DO
Avinash Persad, MD

Not Present: N/A

Additionally Present: Alan Goldsmith, EVP, Chief Administrative Officer; Brett Bauman, Senior Associate General Counsel; Deborah Demchar, Manager, Claims & Managed Care Services; Brian Kozik, SVP, Compliance and Privacy Officer; Gavin Malcolm, Director, Population Health; Sophia Mantovanilli, Manager, Clinical Informatics; Lucia Pizano-Urbina, Director, AVP, Focus Arrangements Auditing, Corporate Compliance; David Weisman, VP, Managed Care

4. GOVERNOR'S EXECUTIVE ORDER ANNOUCEMENT:

Governor's Executive Order 20-246 expired, thus there will no longer be an electronic quorum. Chair Santorio recommended to continue meeting electronically due to COVID-19. All Board Members concurred. Chair Santorio asked Council Bauman to review the current Bylaws language. Council Bauman proposed adding one sentence to Section 6 and a making a small change to Section 8 (b).

Chair Santorio called for a motion.

MOTION It was *moved*, by Mr. Albee, *seconded* by Dr. Lenchus to:

Approve the Bylaws changes as recommend by Council Bauman and to prepare a Resolution to Amend Certain Provisions of the Amended and Restated Bylaws of Broward Health ACO Services, Inc. to present to the Legal Affairs and Government Relations Committee Meeting, and upon approval, add to the Consent Agenda of the Board of Commissioners Regular Meeting on November 18, 2020.

Motion *carried* unanimously.

5. **PUBLIC COMMENTS:** None

6. **APPROVAL OF ACO MINUTES – (EXHIBIT 11)**

Chair Santorio asked for approval of October 14, 2020 ACO Board Meeting Minutes.

MOTION It was *moved*, by Dr. Persad, *seconded* by Dr. Calvo to:

Approve the minutes dated October 14, 2020.

Motion *carried* unanimously.

7. **BROWARD HEALTH SYSTEM UPDATE:** Mr. Goldsmith reported the following:

- **Finance:** Into the fourth month of our fiscal year, we are exceeding budget, seeing less ER visits and less hospital admissions. However, expenses are being well-managed and surgical volume comeback is strong
 - Broward Health Coral Springs was highlighted as they are doing better financially then they were last year at this time compared against COVID-19
 - The Broward Health Executive team and the Board of Commissioners felt very strongly about doing a pandemic payout for employees, and after meeting with front line managers, it was decided a pandemic bonus would go out to all full and part time employees the first of November
- **Community:** During Thanksgiving week, there will be sixty-eight (68) turkey giveaways to staff, turkey distribution to two (2) faith-based churches and the Urban League of Broward County. Broward Health also participates in the Healthcare for the Homeless Thanksgiving Patient Appreciation Luncheon event where thousands of homeless citizens receive a hot turkey meal
- **IT:** We have officially launched the BHealthy Now app available for both iPhones and Android phones. This patient portal allows patients to logon and see test results. It will also integrate medical records as we continue to build upon its functionality as we take it into the future
- **ACO Management:** Mr. Sprada who has been spearheading the ACO from an operations manager standpoint, has accepted the role of Chief Human Resource Officer for Broward Health. We are looking to hire an Operations Manager for Population Health to help Mr. Malcolm with some of the additional responsibilities. Any potential candidates can be brought to the Board if so requested.

8. CIGNA CONTRACT UPDATE:

Mr. Malcolm met individually with Board members and discussed Cigna contract changes prior to today's meeting as we prepare for the possibility of a Medicare Savings Program

9. SUBCOMMITTEE UPDATES:

9.1. Clinical Practice Guidelines and Protocols: Mr. Malcolm reported:

There are fourteen (14) completed Guidelines and four (4) being worked on by the Committee but not ready to be brought to the Board.

9.2. Clinical Outcomes and Utilization: Mr. Malcolm reported:

The Committee met and reviewed the quality reports from Florida Blue. Cigna data came in late yesterday; therefore, it is not prepared to report out. Florida Blue is doing very well. As an aggregate, Broward Health is doing significantly better than the Market by almost 5%; however, there are opportunities to increase rates.

9.2.1. Payer Quality Reports: None at this time

9.3. Infrastructure & Data Analytics: Mr. Malcolm reported:

- The HCC module did not go-live November 1st as anticipated. We continue to meet regularly with Cerner about opportunities and updates along with ongoing outreach to Broward Health Physicians on utilization questions. There is also ongoing validation of mapping and code closures
- The Cost and Utilization module implementation is underway. It will provide a better infrastructure needed to be considered Medicare Shared Savings program. Updates will be provided to the Board on the progress. Implementation will be completed by February 2021.

9.4. Patient Engagement: Mr. Malcom reported:

May 4th to October 30th, 38,314 patients have been contacted on a daily basis by the care coordination department. During this same timeframe, over 3,000 appointments were made. Going forward, data will be presented month by rather than by commencement.

9.5. Physician Engagement: Mr. Malcom reported:

Eighteen (18) physician contracts are executed with four (4) pending signature. Eighteen (18) physicians were not interested in participating for various reasons.

Dr. Raggi suggested that those physicians not interested be presented as a percentage to trend. Mr. Malcolm will create a pie chart indicating the reasons not interested that will easily convert to a percentage.

Dr. Lenchus asked Mr. Malcolm if his team circles back to physicians with executed contracts to touch-base, to keep them engaged to help drive the metrics forward and be responsive to concerns. In response, Mr. Malcolm noted that the new ACO Newsletter went out last month, care coordinators make one-on-one calls to physician offices and an ACO web page is expected to be ready for Board approval next month. We are also reaching out individually to community physicians to education them how to use HealthRegistries.

Mr. Weisman suggested reaching out to Specialists who are also Primary Care physicians to pick up the membership.

10. BOARD MEMBER COMMENTS / OPEN FORUM

Open Item: Board Communication Platform Options

- Microsoft OneNote: was demonstrated during ACO October Board meeting. It will be shared with the Board individually to test out its functionality and ease of use.
- SharePoint and ShareFile: Chair Santorio remarked that these are used, for the most part, internally and he does not recommend.
- Onboard: Chair Santorio remarked that this platform is user-friendly and contains resources and search options. He further suggested to have it demonstrated at the next meeting to allow the Board to decide on the best communication option.

11. NEXT ACO BOARD MEETING:

Next ACO Board of Director's meeting will be held on December 9, 2020 at 5:30 PM. Location TBD.

12. ADJOURNMENT : 6:21 PM

Chair Santorio requested a motion to adjourn.

MOTION It was *moved* by, Dr. Calvo *seconded* by Mr. Gato to:

Adjourn the August ACO Board of Directors meeting.

Motion *carried* unanimously.