

1800 Northwest 49th Street, Suite 110, Ft. Lauderdale, 33309

ACO BOARD OF DIRECTORS MEETING June 7, 2021 – 5:30 PM

The Regular meeting of the ACO Board of Directors was held electronically via WebEx video conference.

I. NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

II. CALL TO ORDER

There being a quorum present, the meeting was called to order by Chair Foster, M.D. at 5:35 PM.

III. ROLL CALL:

BOARD MEMBERS

Present: Keith Foster, M.D. President
Jon Albee
Aldo Calvo, MD
Husman Khan, MD
Joshua Lenchus, DO

Not Present: Avinash Persad, MD

Additionally Present: Alisa Bert, ACO Officer, VP Financial Services; Gavin Malcolm, Director, Population Health; Nicholas Ortiz, Sr. Associate, General Council; Lucia Pizano-Urbina, Director, AVP, Focus Arrangements Auditing, Corporate Compliance; David Weisman, VP, Managed Care

IV. PUBLIC COMMENTS: None

V. APPROVAL OF ACO MINUTES – (EXHIBIT 11)

Chair Foster entertained a motion to approve the May 12, 2021 ACO Board Meeting Minutes.

MOTION: It was moved by Mr. Albee, seconded by Dr. Calvo to:

Approve the minutes dated May 12, 2021.

Motion *carried* unanimously.

VI. BROWARD HEALTH SYSTEM UPDATE: Mr. Goldsmith reported:

The last ninety-days have been busy and productive since Mr. Strum's arrival. We have visited all the hospital regions along with many community organizations leaders and through our kick-off plan. We are working on strategic planning and where we see the future and vision of Broward Health.

Volumes at the hospitals are coming back as we are seeing an increase in patient and pediatric visits to where they are almost to the budget.

The System has started to move to in-person meetings and events. We are looking at holding events with community physicians in the neighborhood to showcase the ACO, our journey, and talk about our accomplishments. These would be held every other month to engage and encourage physician participation. We will need help from our physicians to recruit within the organization to increase the ACO membership.

We are going to start the hiring process for a leader of the ACO. This Board will be included in those meetings going forward.

VII. MEDICARE ACO APPLIATION UPDATE: Mr. Malcolm reported:

Policies and Clinical Guidelines are being reviewed by outside legal, Ackerman, who are aware of the deadline to submit a letter of intent to Medicare. Everything is on track and moving timely with no concerns.

VIII. LEGAL EXPENSE: Mr. Malcolm reported:

- \$8,370 has been spent for May of the approved \$30,000 legal budget

IX. BOARD STRUCTURE: Mr. Ortiz reported:

Modifications are being made to the ACO bylaws, recommended by Ackerman, in order to accommodate the Medicare ACO. Additional modifications are being reviewed to allow more flexibility to the Board structure and operations. These will be presented to the Board as the language solidifies.

X. SUBCOMMITTEE UPDATES: Mr. Malcolm reported:

A. Clinical Outcomes and Utilization:

- Cigna Quality: measures through December 2020 were presented and reflected the year ended very positive with all measures exceeding the market benchmarks

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- Florida Blue Quality: measures through October 2020 were presented which reflected we exceeded in the cervical cancer screening measure and remained the same in all other benchmark metrics

B. Clinical Guidelines Committee:

Clinical Guidelines Progress for June:

- Completed = 27
- For Approval = 4
- In Process = 4
- Pending = 20

Mr. Malcom reviewed the metrics tied to shared savings; pointing out the newly added metrics that went into effect April 2021. We are waiting on these market benchmarks that have yet to be determined.

Discussion continued on the review and updated 2020 updated Clinical Guidelines for Board Approval:

- 2021 Breast Cancer Screening
- 2021 Diabetes Management -- Compliance with Statin Therapy
- 2021 Diabetes Management HbA1C -- Good Control
- 2021 Diabetes Management – Retinopathy Screening

Dr. Lenchus suggested changes to a few bullet points in the Retinopathy Screening Guidelines. Pending the change, he approved all updated 2020 Guidelines.

Chair Foster entertained a motion to approve updated 2020 Clinical Guidelines with noted changes.

MOTION: It was *moved* by Dr. Calvo, *seconded* by Mr. Albee to:

Approve the updated 2020 Clinical Guidelines listed in Section X (B) of the minutes

Motion *carried* unanimously.

C. Infrastructure & Data Analytics

Cost Utilization Module: ACO contract components are validated and now we are working on the non-ACO contract components. This is a system-wide initiative and anticipate the dashboards to go live in July. Once live, the dashboards will be presented to the Board on an on-going basis.

Automation: Dr. Calvo has been working with IT to automate Category II codes that are based on physician documentations and risk scores. Ultimately, this automation will improve documentation for Broward Health physicians and reduce strain so they can take care of their

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patients. Once completed internally, the community physicians will be trained. And now post-COVID, we can get out and into other physicians' offices to get them onboard so they can be successful as well as they will have access to the HealthRegistries.

D. Patient Engagement

May: There was a drop off at the end of the month due to Memorial Day, and we were down 2 nurses as reflected:

- Number of Patients called = 6,367
 - Dr. Lenchus asked what percentage of patients does the seven to eight thousand represent. Mr. Malcolm answered 10% of the whole which includes ACO and non-ACO patients. He has been working with IT to split out the ACO population to increase this efficiency.
- Total Patients contacted to date = 87,383
- Appointments made = 518
- Total Appointments made to date = 6,922
 - This number represents revenues for our community partners and health services, not to mention bringing patients back in to see their physicians

E. Physician Recruitment

June Contracting Progress:

- Executed = 28
- Pending Signature = 1
- Not Interested = 19
- In Process = 18

Physician Refusal Reasons: No changes from May report

- Active in other ACO – 53%
- Concerns regarding payment – 21%
- Other - Contracting Language -16%
- No reason given -10%

Dr. Calvo proposed to reach out to some of the departments of medicine and respective hospitalists to socialize the ACO amongst these groups with quick presentations virtually or in person. Chair Foster agreed and commented the June Medical Staff meeting is coming up and this can be discussed. Mr. Goldsmith added to include Broward Health Coral Springs in these visits.

XI. BOARD MEMBER COMMENTS / OPEN FORUM

ACO website update: Mr. Malcolm reported the site is progressing nicely with the great feedback from Mr. Albee.

- Summer intern, Madeline, will be working on the website to make two branches: one focused on the providers, the other focused on patients.
- We are working with marketing to improve content

Further updates will be provided to the Board as the site develops

Microsoft Teams: Broward Health is no longer utilizing the WebEx virtual platform; therefore, the July ACO Board meeting will be on Microsoft Teams. A link will be included in the meeting invitation with instructions to download the app and join the meeting.

XII. NEXT ACO BOARD MEETING:

The next ACO Board of Director's meeting will be held on July 14, 2021 at 5:30 PM via Microsoft Teams.

XIII. ADJOURNMENT : 6:36 PM

Chair Foster moved to adjourn.

MOTION It was *moved*, by Mr. Albee *seconded* by Dr. Calvo to:

Adjourn the June ACO Board of Directors meeting.

Motion *carried* unanimously.