

ACO BOARD OF DIRECTORS MEETING July 14, 2021 – 5:30 PM

The Regular meeting of the ACO Board of Directors was held electronically via WebEx video conference.

I. NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

II. CALL TO ORDER

There being a quorum present, the meeting was called to order by Chair Foster, M.D. at 5:35 PM.

III. ROLL CALL:

BOARD MEMBERS

Present: Keith Foster, M.D. President
Jon Albee
Aldo Calvo, DO
Husman Khan, MD
Joshua Lenchus, DO
Avinash Persad, MD

Not Present: John Albee

Additionally Present: Alisa Bert, ACO Officer, VP Financial Services; Jerry Del Amo, Deputy General Counsel; Linda Epstein, General Counsel; Alan Goldsmith, EVP Chief Operating Officer; Leslie Hernandez, Director, Privacy & Data, Corporate Compliance; Brian Kozik, SVP, Compliance & Privacy, Corporate Compliance; Gavin Malcolm, Director, Population Health; Nicholas Ortiz, Sr. Associate, General Council; David Weisman, VP, Managed Care

IV. PUBLIC COMMENTS: None

V. APPROVAL OF ACO MINUTES – (EXHIBIT 11)

Chair Foster entertained a motion to approve the July 14, 2021 ACO Board Meeting Minutes.

1800 Northwest 49th Street, Suite 110, Ft. Lauderdale, 33309

MOTION: It was moved by Dr. Calvo, seconded by Dr. Lenchus to:

Approve the minutes dated July 14, 2021.

Motion *carried* unanimously.

VI. BROWARD HEALTH SYSTEM UPDATE: Mr. Goldsmith reported:

- Andrew Ta, M.D., EVP, CMO of the System has retired. Dr. Lenchus has been appointed interim CMO and is transitioning into the position along with his duties as CMO at BHMC
- The District's FY22 fiscal year has started. No budgets have been approved at this point. The ACO budget will be reported out at the next meeting and approval
- Candidate search for the ACO leader position continues
- Mr. Goldsmith has been meeting with Mr. Malcolm weekly discussing ideas to grow the ACO. These will be brought to the Board for insight
- The District is looking at a CRM (Customer Relations Management) task force that will manage risk
- EICU (Electronic ICU) is in place. Each ICU room will have a 4k camera staffed by hospitalists, intensivists, and nurses to monitor 24/7. It allows for virtual conversations between the patient and family members in the patient's room. We are also working with Philips on AI (artificial intelligence) that will measure critical values and make adjustments on demand--that will be communicated to the patient and physician at the bedside. Broward Health is the only hospital system in South Florida offering this technology, of which, will increase the quality of care for our patients and quality of services provided by the organization. As it rolls out, it will be brought to the Board.

VII. MEDICARE ACO APPLIATION UPDATE: Mr. Ortiz reported:

We continue to work with outside counsel who are reviewing our policies and preparing revised policies to conform to Medicare ACO requirements.

VIII. LEGAL EXPENSE: Mr. Ortiz reported:

- \$12,550 has been spent to date of the approved \$30,000 legal budget

IX. BOARD STRUCTURE: Mr. Ortiz reported:

Revisions of the ACO bylaws have been drafted to conform to Medicare ACO requirements, as well as, to add flexibility as to who can serve in what roles on the Board and Officer roles. We expect to have this available to present to the Board next month.

X. SUBCOMMITTEE UPDATES: Mr. Malcolm reported:

A. Clinical Outcomes and Utilization:

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After meeting with Florida Blue, Mr. Malcolm reported in detail, the utilization measure opportunities. Case Management has been working to reduce readmission rates by incorporating the ACO patients into the metric, and ensuring they have a follow up appointment scheduled before discharge. Dr. Foster introduced us to Team Health, the new hospitalist program at Broward Health North. They have processes in place to identify patients without follow up appointments throughout Broward Health and let us know so they can be contacted.

Dr. Calvo added that Dr. Gadalla, leading Team Health, is interested in reducing utilization and will be meeting with Mr. Malcolm and himself on a regular basis. He is engaged in partnering with us in these efforts.

B. Clinical Guidelines Committee:

Clinical Guideline Progress for July:

- Completed = 27
- For Approval = 4
- In Process = 4
- Pending = 20

New 2021 Clinical Guidelines for Board Approval

- 2021 CAD – Compliance with Statin Therapy
- 2021 Cervical Cancer Screening
- 2021 Chlamydia Screening
- 2021 Hypertension Management

Mr. Malcolm pointed out the guideline changes which include double asterisks** indicating the performance metric is tied to shared savings performance as per Broward Health ACO provider agreements, and bolded percentage goals.

Dr. Calvo remarked that we have been working with our Broward Health physicians on automating CPT2 codes.

Dr. Lenchus asked if the current participating ACO physicians are meeting these metrics. Mr. Malcolm answered we are basically meeting them overall.

Chair Foster entertained a motion to approve the 2021 Clinical Guidelines in Section X B.

MOTION: It was *moved* by Dr. Lenchus, *seconded* by Dr. Calvo to:

Approve the 2021 CAD – Compliance with Statin Therapy, 2021 Cervical Cancer Screening, 2021 Chlamydia Screening and 2021 Hypertension Management 2021 Clinical Guidelines.

Motion *carried* unanimously.

C. Infrastructure & Data Analytics

HCC Module: -in validation

- Will provide ability to improve documentation of risk by identifying patients with a higher risk of readmission.
- Raises PMPM revenue and assists in predictive modeling
- Prompts physicians for suspected and existing diagnoses
- Enables coding to follow more effectively

D. Patient Engagement-Deferred

E. Physician Recruitment

July Physician Contracting Progress:

- Executed = 29
- Pending Signature = 0
- Not Interested = 19
- In Process = 17

KPI's are tied to physician contracting and we have seen a 20% increase from last year.

Physician Refusal Reasons: No changes from June report

- Active in other ACO – 53%
- Concerns regarding payment – 21%
- Other - Contracting Language -16%
- No reason given -10%

Physician Outreach: Dr. Calvo and Mr. Malcolm have participated in outreach to all of the four of the hospitals, and they are on the agenda for the next internal medicine and/or family medicine meetings to socialize them to the ACO. They are also collaborating with Business Development at each hospital to provide dinners with community physicians to showcase the accomplishments and future vision of the ACO. Questions asked will be tied to and answered on the frequently asked questions (FAQ) provider section on the ACO web page.

XI. BOARD MEMBER COMMENTS / OPEN FORUM

ACO website update:

Mr. Malcolm will send the Board bios to each Board member individually to review for inclusion in the web page and requests feedback and head shot photo for upload.

He thanked Leslie Hernandez and the Compliance team for their assistance in putting the bios together to ensure they are compliant. He went on to thank Micah Siegel in Marketing in making the site more user friendly. The site will have two routes, a provider route and a general

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population route that will each have its own frequently asked questions section.

Chair Foster extended his congratulations to Dr. Lenchus on his interim promotion on behalf of the ACO Board.

Chair Foster requested Dr. Capote be invited to the September ACO meeting as CMO of Broward Health Imperial Point, as he would welcome his input. Chair Foster will defer to the legal department as to his official start date.

XII. NEXT ACO BOARD MEETING:

The next ACO Board of Director's meeting will be held on August 18, 2021 at 5:30 PM via Microsoft Teams.

XIII. ADJOURNMENT : 6:36 PM

Chair Foster entertained a motion to adjourn.

MOTION It was *moved*, by Dr. Lenchus *seconded* by Dr. Calvo to:

Adjourn the July ACO Board of Directors meeting.

Motion *carried* unanimously.